



HOME SOURCE
mortgage

Your Mortgage Consultants for Life!

Texas Broker License #26509

Home Source Mortgage Customer Service Evaluation

Your Name CHARLES BREITHAAPT

Birth Month/Day _____

Spouse Name DEBBIE BREITHAAPT

Birth Month/Day _____

(We would appreciate having your name, but if you prefer to mail this anonymously we understand.)

We know your new address (if you bought a new home), and we would like to have your new telephone number. _____

Please rate the following on a scale of 1 to 5.

(1 being poor and 5 being excellent)

1.	Initial phone contact was courteous and informative.	1	2	3	4	5	+	
2.	Initial interview was thorough and professional.	1	2	3	4	5	+	
3.	During the process communication was good.	1	2	3	4	5	+	
4.	I feel that the interest rate I got was competitive.	1	2	3	4	5	+	
5.	Home Source got me to the closing table in the least amount of time with the least amount of hassles and kept me well informed.	1	2	3	4	5	+	
6.	I would recommend Home Source Mortgage to my family, friends and co-workers.	Yes						
		No, why?						
7.	How were you referred to us? (radio, TV, newspaper, realtor, friend, other)	ROY JONES !!!						
8.	May we share this survey and your comments with other Home Source Mortgage clients?	Yes						
		No						
9.	May we share this survey and your comments with the media?	Yes						
		No						

Comments: We have purchased several homes. Working with Home Source Mortgage was the absolute best experience we have ever had. The professional courtesy

Remember a separate note for our testimonial file is also appreciated.

Your referrals are the highest compliment that we can receive!

Shy to us was above & beyond our expectations!